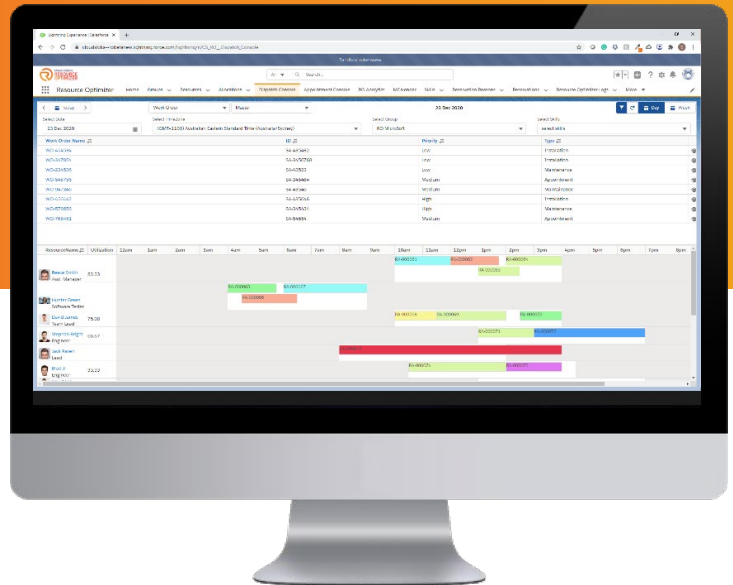


Scheduling & Optimization

Empower your Resource Managers & Resources within Salesforce.



Are your Resource Managers spending more time collating job and resource data from multiple systems, trying to figure out a way to allocate the job to the right resource with lack of adequate, real-time view of the master data?

Are your Resources on the job spending more time switching between multiple applications to access and update customer, job related data than the actual job execution itself?

Is this creating frustration within your workforce and impacting your operational efficiencies and resulting in loss of revenue as a business?

Resource Optimizer™ (RO) application re-designs the traditional approach to resource management and work allocation bringing in more process and operational efficiencies and delivering a better user experience. RO is designed to enable your business to get the work done **From Any Object*, Leveraging the Right Resources, In Any Time Zone**; all within a single Salesforce application.

The need for you to find an efficient way to get the work done has become even more critical post Covid-19, as business conditions are constantly changing and transitioning into remote way of working (A Gallup study data shows that **65% of workers would prefer to continue working from home post-COVID**). Whether it is Task Management, Project Management or Field Service Management, every resource manager across your business needs to be empowered with effective solutions to get their work done through a more efficient and optimised process.

Challenges with traditional approaches and tools

- Need for an independent job creation or work order management process to get the work done.
- Lack of adequate, real-time data to optimal and efficient allocation of work to resources.
- Need to access multiple applications to manage data.
- Limitations to capabilities like multiple resource allocation, appointments in different time zones, self-assignment.
- Higher implementation time/cost.

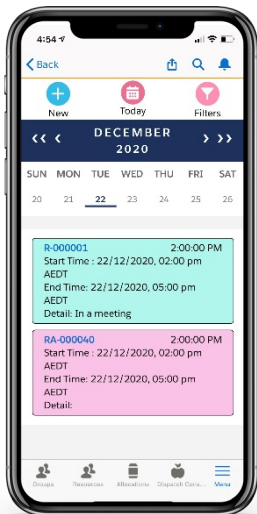
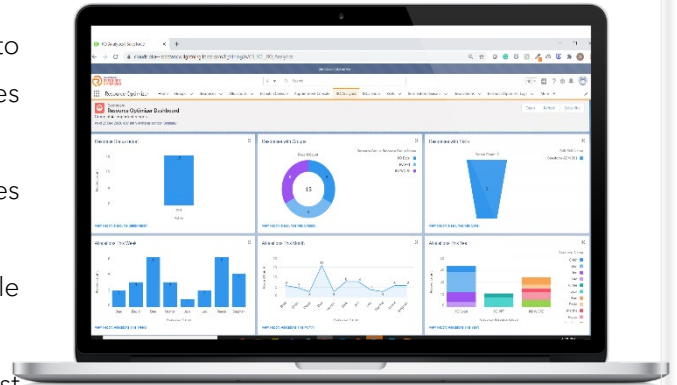
RESOURCE OPTIMIZER™

Resourcing Simplified on Salesforce

Capabilities

Empower your resource managers to efficiently allocate work to their resources.

- ✦ Easy to use Resource Allocation (Dispatch) Console to deliver all your master-data and resource availabilities in one single interface.
- ✦ View your resource utilization in multiple frequencies (Daily, Weekly & Monthly).
- ✦ Allocate work, book appointments across multiple time zones.
- ✦ Custom analytics & resource suggestions to assist optimized workforce planning.



Give your resources better user experience and improve their efficiency.

- ✦ Mobile first experience with access to their relevant data in single Salesforce mobile app.
- ✦ Custom built in-app calendar to view allocations, reservations/ absences, reschedule requests all in one interface.
- ✦ Capture signatures/ upload files on the job in the app.
- ✦ In-app navigation to work locations through integrated Google maps/ Apple maps

Easy to setup and get started!

Built on the core principles of Open Architecture, with Any Object, Any Time zone, Any Resource & Any Device as the driving factors.

- ✦ Easy to install, setup, configure & customize.
- ✦ Generate work/job from any Object in Salesforce (* like work order, purchase order, cases, tasks, etc.)
- ✦ Easy to use Drag and Drop Allocation / Dispatch console.
- ✦ Highly efficient, performance driven, data-oriented architecture.

Download your free Trial

Schedule Demo